Program/Equipment: RM-Online System Support Services

## JUSTIFICATION REVIEW DOCUMENT FAR PART 16 EXCEPTION TO FAIR OPPORTUNITY JUSTIFICATION For Actions Exceeding the Simplified Acquisition Threshold (SAT)

**Program/Equipment:** The U.S. Army Criminal Investigation Command (CID) has a requirement for a new work order Task Order (TO) modification under Contract W91QUZ-06-D-0020, TO 2T03 to provide for continued operation and maintenance support services for its current Resource Management (RM)-Online System.

**Authority:** 10 U.S.C. 2304c(b)(2) as implemented by FAR Part 16.505(b)(2)(i)(B) – Only one awardee is capable of providing the supplies or services required at the level of quality required because the supplies or services ordered are unique or highly specialized.

| Amount:                      |   |  |
|------------------------------|---|--|
| Prepared by:                 |   |  |
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| Contracting Officer:         | • |  |
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| Technical Representative:    | _ |  |
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| Requirements Representative: | _ |  |
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**Reviews:** I have reviewed this justification and find it adequate to support an exception to fair opportunity.

## Program Manager:

Program/Equipment: RM-Online System Support Services

|                 | Trogram Equipment: Tavi Omino Gyotom Gupport G |
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| Legal Counsel:  |  |
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## FAR Part 16 Exception to Fair Opportunity Justification Under Multiple Award Indefinite Delivery Contracts For Actions Exceeding the Simplified Acquisition Threshold (SAT)

- **1. Contracting Activity:** U.S. Army Contracting Command New Jersey
- 2. Description of Action: The U.S. Army Criminal Investigation Command (CID) requests a new work order modification to provide for continued support services for its current Resource Management (RM)-Online System under Computer Hardware Enterprise Software and Solutions (CHESS) Information Technology Enterprise Solutions-2 Services (ITES 2S) Contract W91QUZ-06-D-0020, Task Order (TO) 2T03, with Consolidated Analysis Center, Incorporated Integrated Security Solutions (CACI-ISS); 14370 Newbrook Drive; Chantilly VA 20151. The Government projects award for January 2017 and fiscal year 2017 Operations and Maintenance funding will be used.

An acquisition plan is not required because this procurement does not meet the threshold at Defense Federal Acquisition Regulation Supplement 207.103(d)(i)(B). The original TO Acquisition Strategy was approved and signed on 24 September 2014.

- 3. Description of Supplies/Services: The proposed modification shall provide for continued operations, maintenance, program management, and help desk support for CID's currently in use RM-Online System. At present time, the subject services are being provided by CACI-ISS under Contract W91151-13-D-0002, TO 0027, which expires on 31 January 2017. The proposed modification shall provide for continued RM-Online System Support Services until a new follow-on TO is awarded in September 2017. Contract W91QUZ-06-D-0020, TO 2T03 was awarded to service RM-Online System requirements of the Office of the Provost Marshal General (OPMG). CID is a subordinate under OPMG. The RM-Online System is a Government Off-the-Shelf (GOTS) Contractor operated system developed for Department of Defense (DoD) resource management professionals. The RM-Online System is a vital application utilized by command resource management offices worldwide as a primary source for receiving, distributing, tracking, and reporting financial data for each command. The RM-Online application is also utilized for the creation, consolidation, and submission of manpower and personnel data. The RM-Online System supports the complete budget preparation and execution processes at the Direct Reporting Unit (DRU) and major subordinate command/installation levels, with full integration throughout all organizational levels. This requirement shall support daily operations and maintenance, and RM-Online System enhancements which will provide a service capability the Government is currently not staffed to successfully accomplish. Sustainment of operations shall also include integration of technological upgrades, minor modifications, and performance metrics. The period of performance shall be from 1 February 2017 through 28 September 2017. The total estimated value of the proposed modification is
- **4. Authority Cited:** 10 U.S.C. 2304c(b)(2) as implemented by FAR 16.505(b)(2)(i)(B) Only one awardee is capable of providing the supplies or services required at the level of

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quality required because the supplies or services ordered are unique or highly specialized.

5. Reason for Authority Cited: CACI-ISS is currently the only viable source for meeting mission requirements at this time. The RM-Online System was developed by CACI-ISS to support the Army's unique Resource Management administration and reporting requirements. As the developer, CACI-ISS has the intricate knowledge and understanding of the RM-Online System and is the only Contractor who can provide for operations, maintenance, program management, and help desk support of the RM-Online System at this time. CACI-ISS has been the only Contractor to perform all RM-Online System requirements for all other Government entities utilizing the RM-Online System. Since program inception; there have been no other Contractors that have any experience with supporting this RM-Online System. The system is Government owned and hosted on Government servers. The Government owns the source code and has unlimited data rights to it with all supporting documentation. CACI-ISS originally developed and maintained the software for the US Army Materiel Command. Other agencies then acquired the software for their organizations. CACI-ISS modifies and tailors the software to fit the organizational structure requirements of each agency. Several Government entities have unsuccessfully attempted to modify the application due to a significant learning curve, the system complexity, and the associated costs to develop and maintain a standalone baseline. There are currently no Government personnel with the capability or training to operate or maintain the system; Government personnel are strictly users of the system.

The DoD's Business Initiative Council (BIC) has approved the RM-Online budgeting system for use in all Army Major Army Commands (MACOMs). While BIC has not directed standardization for all MACOMS, the following Government entities have chosen and currently use RM-Online as their online budgeting system of choice:

- Air Force Service-Wide Manpower System
- Army Acquisition Support Center (ASC)
- Office of the Provost Marshal General
- Army Intelligence and Security Command (INSCOM)
- Army Materiel Command (AMC)
- Army National Guard (ARNG)
- Army Network Enterprise Technology Command (NETCOM)
- Army Special Operations Command (USASOC)
- Army Test and Evaluation Command (ATEC)
- Army Training and Doctrine Command (TRADOC)
- Non-DoD Intelligence Agency (modified version of RM Online)

Award of this requirement to any contractor other than CACI-ISS would have a detrimental impact in supporting the vast and developing infrastructure of the RM-Online budgeting system and place the Army at risk of mission failure; leaving CID without an adequate system for receiving, distributing, tracking, and reporting financial data for its command. The complexity of the programming makes CACI-ISS' knowledge invaluable and difficult to transfer at present time. In addition to the risk of mission failure, additional time and costs may be involved with another contractor attempting to operate

Program/Equipment: RM-Online System Support Services and maintain the RM-Online System. The learning curve of a new contractor, to include reverse engineering and software development, is estimated to cost over an estimated

and the additional time involved with reverse engineering and software development is estimated to take development. Furthermore, with the constantly changing DoD environment, if any future directives require mandatory enhancements/upgrades to the RM-Online System, all Government entities utilizing the RM-Online System would receive the enhancement/upgrade for the cost of providing the enhancement/upgrade to one Government entity, not an individual cost per Government entity. In other words, if one of the Government entities receives an enhancement/upgrade, all Government entities utilizing the RM-Online System receive the enhancement/upgrade at no additional cost; this is due to all Government RM-Online systems being supported by CACI-ISS. The Government could incur duplication costs if another Contractor supported the RM-Online System for CID.

- **6. Actions to Increase Competition:** The Government will continue to conduct market research to ascertain if there are any changes in the marketplace that will enable future actions to be further competed. If the Government determines that the RM-Online System is no longer required, then the Government will seek competition in the future for the required functionality.
- **7. Market Research:** Market research was conducted by the Government to determine the viability and availability of an online web-based, integrated resource management system for budgeting, manpower, and personnel that could automate and support CID operations. The market research included on-line searches for commercially available products, queries to other Government entities that perform similar functions, and investigation of available GOTS products. The market research concluded that the RM-Online System was the only available product that could meet the requirements at present time.

This market research also included a search for Contractors that could provide for operations, maintenance, program management, and help desk support for the RM-Online application. On 29 November 2016, a Request for Information (RFI) was issued to 16 vendors on CHESS-ITES-2S. On 9 December 2016, the RFI closed with only CACI-ISS submitting its capabilities to provide for the requirement.

Market research determined that no other contractor possessed the unique skills, experience and equipment essential to meet the RM Online System requirement. To successfully meet the minimum performance requirements, a contractor at time of award, must be familiar with the processes, procedures, and reports of various Army enterprise systems that RM Online interfaces with or draws information from that support Army budget and manpower management.

The market research concluded that CACI-ISS is the only Contractor capable of performing the necessary tasks for this requirement. This decision is based on CACI-ISS being the system developer and the only Contractor with previous RM-Online System experience.

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## 8. Other Facts:

Procurement History:

Contract: W91QUZ-06-D-0020/ TO 2T03

Contractor: CACI-ISS

Award Date: 29 September 2014

Competitive Status: Justification for an Exception to Fair Opportunity

Authority: 10 U.S.C. 2304c(b)(2) as implemented by FAR 16.505(b)(2)(i)(B)

Contract: W91151-13-D-0002/ TO 0027

Contractor: CACI-ISS Award Date: 01 Aug 2016

Competitive Status: Justification for an Exception to Fair Opportunity

Authority: 10 U.S.C. 2304c(b)(2) as implemented by FAR 16.505(b)(2)(i)(B)

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| are included in the justification are accurate and complete to the best of my knowledge and belief.  |
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| <b>10. Requirements Certification:</b> I certify that the supporting data under my cognizance which are included in the justification are accurate and complete to the best of my knowledge and belief.  |
|  |
| 11. Fair and Reasonable Cost Determination: I hereby determine that the anticipated cost or price to the Government for this contract action will be fair and reasonable by comparison of the proposal to the established CHESS ITES-2S CACI-ISS labor rates and labor categories. In addition, price analysis shall be conducted by comparing the proposal to the Independent Government Cost Estimate. |
| This determination will be made using the following:  cost analysis  price analysis  should cost  IGCE audit: identify the audit type  other: identify the methodology or combination of methodologies that will be used   |
| As a part of this basis, certified cost or pricing data:  will be required.  will not be required and the following exception applies (FAR 15.403):  |
| The contract action is a modification to a contract or subcontract for commercial item(s).   |
|  |
| <b>12. Contracting Officer Certification:</b> I certify that this justification is accurate and complete to the best of my knowledge and belief.   |
|  |

9. Technical Certification: I certify that the supporting data under my cognizance which